

# SENIOR HEALTHCARE SUPPORT WORKER

£ Funding Band: 8 (£5,000) 🕒 Duration: 18-24 months 📊 Level: 3 ★ LARS: 151 📁 Standard N°: ST0217

## 1. THE APPRENTICESHIP

Senior Healthcare Support Workers will master base-level skills, including duty of care, safeguarding and person centred care whilst also undertaking a particular specialism, such as adult nursing support, maternity support, theatre support, mental health support, children and young people and therapy support.

By the end of the apprenticeship, the Apprentice will be leading teams and working effectively and efficiently in their chosen specialism. Senior Healthcare Support Workers can potentially work in a multitude of services, including hospitals, health or day case units, birth centres, in someone's home, operating theatres, nursing and care homes, prisons, hospices, schools, GP surgeries, charities and more.



“ WE ARE HERE TO HELP APPRENTICES BEE WHAT THEY WANT TO BEE

## 2. ON-PROGRAMME

The Apprentice must have completed all on-programme elements in order to begin End-Point Assessment:



**15 standards**  
set out in the Care Certificate



20%  
**Off-the-Job Training**



**Level 3 Diploma** in Healthcare Support (RQF)



**Functional Skills\***  
Level 2 English and Maths



**Portfolio** to underpin the Professional Discussion

## 3. GATEWAY

In order to enter into the Gateway phase, the Apprentice will need to have passed all the relevant Knowledge, Skills and Behaviour criteria as set out in the Apprenticeship Standard. After a meeting between the Apprentice, Employer and Training Provider, it will be the Employer's decision to place an Apprentice through End-Point Assessment.

The Apprentice must have completed all on-programme elements in order to begin End-Point Assessment.

### Resources

Training Qualifications UK has designed and developed a range of resources for this Apprenticeship Standard to help the Assessor and Apprentice in tracking progress of key Gateway components.



### Functional Skills\*

All Level 3 or higher Apprenticeship Standards require the Apprentice to have successfully completed Level 2 Functional Skills in both English and maths qualifications (or equivalent) in order to progress through Gateway to undertake End-Point Assessment.

As an End-Point Assessment Organisation (EPAO), Training Qualifications UK is required to see evidence of an Apprentice completing the relevant Functional Skills qualification assessments where necessary in order to verify Gateway requirements have been met. To find out what evidence Training Qualifications UK will accept for this Apprenticeship Standard, see our Level 3 Apprenticeship Functional Skills guidance on Verve EPA.

## 4. END-POINT ASSESSMENT

The synoptic End-Point Assessment will consist of **three** equally-weighted components. In order to pass the apprenticeship, the Apprentice is required to pass each component:



### Observation of Practice

The Observation of Practice is undertaken in the Apprentice's workplace to assess Skills and Behaviours. The End-Point Assessor spends a minimum of 120 minutes (+/-10%) observing the Apprentice during the course of their normal working day in their usual place of work. A 10-minute (+/-10%) question and answer session will follow to assess skills and behaviours not fully seen during the observation period.

★ Pass or Fail



### Multiple-Choice Questions Test

Apprentices will be presented with 60 multiple-choice questions (40 core questions and 20 specialism questions) that cover Knowledge requirements of the Apprenticeship Standard. The test, available electronically or in paper format, will take 90 minutes. Multiple-Choice Questions will have four response options, one of which is correct, and will be scored 1 mark per question. In order for Apprentices to achieve at least a Pass, they will need to earn 16 marks for Part A and 8 marks for Part B.

★ Distinction, Pass or Fail



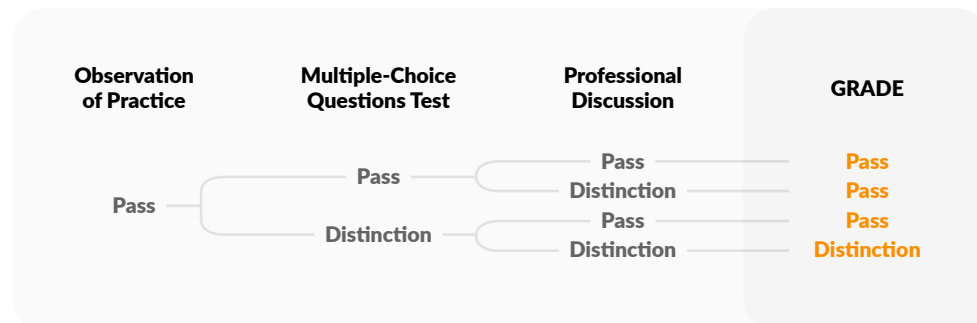
### Professional Discussion

The Professional Discussion is synoptic and assesses Knowledge, Skills and Behaviours from across the standard. It is a structured, two-way discussion between the End-Point Assessor and the Apprentice and will last 60 minutes (+/-10%). The Apprentice will also need to have collated a portfolio prior to gateway to bring with them on the day.

★ Distinction, Pass or Fail

## 5. GRADING

Once the **three** assessment components are completed, the Apprentice will be provided with an overall grade for their apprenticeship using the following grading table:



## 6. APPRENTICESHIP CERTIFICATION

Once the Assessor verifies the Apprentice has successfully completed all End-Point Assessment components, Training Qualifications UK will initiate the certification process. Working with the Education & Skills Funding Agency, we will ensure the Apprentice receives their certificate in recognition of completing their apprenticeship.

**Progression:** Level 5 Nursing Associate, university stream to become a registered healthcare practitioner.

## 7. OCCUPATIONAL COMPETENCE

You will be leading a team in the delivery of quality and compassionate care to those who need it most. Senior Healthcare Support Workers can move between organisations, work in partnership with individuals, families, carers and other service providers and have the opportunity to move into higher level healthcare positions.

### Why choose Training Qualifications UK?

We're an End-Point Assessment Organisation for the 21st Century. While some are happy with traditional methods, we look for new ways of working to push the industry, our customers and their Apprentices forwards. We do this with a personalised approach to account management built around your needs, quick and responsive service that aims to respond to enquiries within 24 hours, and innovation that delivers efficiency through technology.

### With us, you'll get:

1. Expert, tailored End-Point Assessment support
2. Assessor and Apprentice learning resources
3. Access to our straightforward Apprentice management system, Verve EPA
4. A clear and fair pricing structure
5. Marketing and social media support to share your success

### More Information

For more information on this Apprenticeship Standard, visit [The Institute for Apprenticeships](https://www.tq.uk).

Already working with Training Qualifications UK? Contact your dedicated Client Relationship Officer to find out more about this Standard and others. If you're new to Training Qualifications UK, you can get in touch through the below channels.

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